

# The Surgery Newsletter

## Ramsbury and Wanborough Surgery - Winter 2018



### Improved Access

We are working together with the Wiltshire CCG to offer patients increased access to GP appointments in Wiltshire. This means people who are registered with a Wiltshire GP Practice will be able to see GP, Practice Nurse or other health professional at a time which is most convenient for them.

From 1<sup>st</sup> October 2018, patients have been able to pre-book routine appointments to see a GP, Practice Nurse or other health professional in the evenings from 6.30pm to 8.00pm, at the weekends and on Bank Holidays. In total, an additional 235 hours per week of additional clinical time is now available to 100% of the Wiltshire population.

Whatever your local area of Wiltshire, appointments will be offered as usual during the week, but you can now be seen at any participating Practice during the evening or weekend. Patients can book a weekend or evening appointment by contacting their own Practice during normal opening times. Your Practice will explain the process and ensure the booking is appropriate for your need.

Ramsbury and Wanborough Surgery are working in collaboration with Great Bedwyn Surgery (Old School House) and Lambourn Surgery to provide these appointments but these appointments are also available to Burbage Surgery and Kennet & Avon Medical Partnership patients. Our extra sessions run Monday to Friday 6.30pm to 8.00pm and also on Saturday mornings at Ramsbury and/or Lambourn Surgeries. It is still early days with this new service and changes will be ongoing as we clarify the needs of our collaboration patients.

This is **not a walk-in service** and patients can only be seen if they have pre-booked their appointment through their own Practice or if they have been advised to see a GP by 111 service and have been booked in.

### Seasonal Flu Vaccinations

As I am sure you are aware this year the delivery schedule has caused problems for nearly all surgeries with regards to delivering their annual seasonal flu programme. We now have stock of all seasonal flu vaccines and are encouraging those who fall within an 'At Risk' group or are aged 65 and over take up this offer of a free flu vaccination. Please contact the Surgery to book an appointment as soon as possible.

We are also offering the seasonal flu nasal spray to all children aged 2 or 3 on 31<sup>st</sup> August 2018. School aged children from Reception Class through to Year 5 have been offered the nasal spray in school. We are unable to offer or provide this to children who are eligible via the school programme. If you have a child aged 2 or 3 who still requires the seasonal flu nasal spray please book an appointment as soon as possible.

## Carers Coffee Afternoon

Our next **Carers Coffee Afternoon** is on **Thursday 13<sup>th</sup> December** (Christmas theme) at 2.00pm at Ramsbury Surgery. These events are very informal and I am sure there will be some mince pies! Please feel free to bring along the person you care for. For further information please contact the Surgery.

## East Kennet Surgeries Silver Screen Cinema Club

Will recommence in the New Year at Savernake View, Marlborough, SN8 4FE. This is an opportunity to watch a great classic film with friends. FREE refreshments. Please contact our Care Coordinator, Maggie Gregory, on 01672 520366 to book your FREE seat.



## Smokefree

All NHS sites in Wiltshire will be smoke free from **Tuesday 1<sup>st</sup> January 2019.**, helping to protect and improve the health and wellbeing of our patients, staff and visitors. This means that smoking will not be permitted anywhere in Ramsbury & Wanborough Surgeries, on our grounds or in vehicles located on our site. If you would like support to stop smoking, we do offer a smoking cessation service. Please ask at Reception.

## Leaving us at Christmas

Kathy Goodwin one of our Practice Nurses will be retiring at Christmas. We are sure you will all join us in wishing Kathy all the best in her well-deserved retirement.

## Christmas Jumper Week

In the week commencing 17<sup>th</sup> December, we will be participating in the festivities and raising money for charity. Our chosen charity this year is **Papyrus**, prevention of young suicide. A donation box will be on reception if you wish to contribute.



**PAPYRUS**  
PREVENTION OF YOUNG SUICIDE



## Charity Fundraising

In October, our Practice Nurse Diana and her running partner completed the Amsterdam Half Marathon raising funds for Cancer Research. Between them they have raised a fantastic amount of £3000 for this good cause. They would like to thank everybody for their generosity with achieving this wonderful fundraising target.



**Please remember to order your repeat medication early for Christmas**



## Christmas & New Year Opening Hours

### Ramsbury Surgery

Friday 21 <sup>st</sup> December	8.30am – 6.30pm
Saturday 22 <sup>nd</sup> December	8.30am – 11.30am
Sunday 23 <sup>rd</sup> December	CLOSED
Christmas Eve	8.30am – 6.30pm
Christmas Day	CLOSED
Boxing Day	CLOSED
Thursday 27 <sup>th</sup> December	8.30am - 6.30pm
Friday 28 <sup>th</sup> December	8.30am – 6.30pm
Saturday 29 <sup>th</sup> December	8.30am – 11.30am
Sunday 30 <sup>th</sup> December	CLOSED
Monday 31 <sup>st</sup> December	8.30am – 6.30pm
New Years' Day	CLOSED
Wednesday 2 <sup>nd</sup> January	8.30am – 6.30pm
Thursday 3 <sup>rd</sup> January	8.30am – 6.30pm
Friday 4 <sup>th</sup> January	8.30am – 6.30pm
Saturday 5 <sup>th</sup> January	8.30am – 11.30am



### Wanborough Surgery

Friday 21 <sup>st</sup> December	8.30am – 12 noon AND 4.15pm – 6.30pm
Saturday 22 <sup>nd</sup> December	8.15am – 9.30am
Sunday 23 <sup>rd</sup> December	CLOSED
Christmas Eve	8.30am – 12 noon AND 4.15pm - 6.30pm
Christmas Day	CLOSED
Boxing Day	CLOSED
Thursday 27 <sup>th</sup> December	8.30am - 12 noon AND 4.15pm - 6.30pm
Friday 28 <sup>th</sup> December	8.30am – 12 noon AND 4.15pm - 6.30pm
Saturday 29 <sup>th</sup> December	8.15am – 9.30am
Sunday 30 <sup>th</sup> December	CLOSED
Monday 31 <sup>st</sup> December	8.15am – 12 noon AND 4.15pm - 6.30pm
New Years' Day	CLOSED
Wednesday 2 <sup>nd</sup> January	8.30am – 12 non AND 4.15pm - 6.30pm
Thursday 3 <sup>rd</sup> January	8.30am – 12 noon AND 4.15pm - 6.30pm
Friday 4 <sup>th</sup> January	8.30am – 12 noon AND 4.15pm - 6.30pm
Saturday 5 <sup>th</sup> January	8.15am – 9.30am

**Please dial the usual Surgery telephone number at all times. When the Surgery is closed your call will be diverted through to the Out of Hour's service.**

**Remember to dial 999 in the event of an emergency medical situation**